

DIVISION OF HEALTH CARE FINANCING AND POLICY CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE MINUTES – September 9, 2015 10:00-11:00 a.m.

Facilitator: Alexis Tucey, DHCFP, Behavioral Health Supervisor

Webinar Address: <http://nvmedicaid.adobeconnect.com/bhmeeting/>

Call in number: 1-888-363-4735 Access Code 1846315

1. Purpose of BH Monthly Calls

- a. House Keeping – Providers were encouraged to mute calls by pressing “*6”. Alexis explained that questions and comments can be submitted in advance to the DHCFP behavioral mailbox and gave the mail box address: BehavioralHealth@dhcfp.nv.gov. Questions and comments should be submitted by the last Wednesday of the previous month.
- b. Introductions:
DHCFP: Alexis Tucey, Hilary Jones, Kim Riggs, SURS: Russell Carpenter
HPES: Ismael Lopez-Ferratt, Joann Katt, Tracy Wagner

1. DHCFP – Policy Updates:

- a. Public Workshop Update: Substance Abuse Prevention and Treatment Agency (SAPTA) Provider Qualifications **September 21, 2015** [Notice of Public Workshop SAPTA](#)
Please check the Public Notice Site for upcoming Public Notification
- b. Intensive Outpatient Program (IOP) - MSM Chapter 400, Section d., 2. 403.4
- c. DSM V to ICD10 – Effective October 1st, 2015

2. DHCFP- Surveillance Utilization Review (SUR) – Case Management Review

- a. MSM, Chapter 2500, Subsection 2503 A. Coverage and Limitations
Make sure you are meeting the 4 components of Case Management please look to the guidelines attached and follow [Medicaid Services Manual Chapter 2500](#) concerning provided policy.

4. Hewlett Packard Enterprise Services (HPES) Update: [HPES Provider Announcement/Newsletters](#)

- a. Provider Workshops – Web Announcement 941
- b. ICD 10 Updates – Web Announcement 948

- c. 1 month Until ICD-10 Codes – Web Announcement 967
- d. Medicaid Conference – Web Announcement 965

Q. When will the forms be available?

A. The current forms that are being utilized can be submitted until September 30th. As of October 1st the new forms will be made available and shared on the HPES Provider Portal.

Q. Will current authorizations continue past the 10/1/15 date?

A. <https://www.medicaid.nv.gov/providers/training/training.aspx> Ismael Lopez-Ferratt has provided this link for providers that require follow-up on training or concerns on the upcoming changes with the ICD-10 rollout. If you need further clarification please contact Ismael on specifics of the process.

Q: So if a PAR expires on 9/30 we cannot submit the new PAR until after the forms are provided in 10/01? Would we have to leave a gap of service in the request dates?

A: Submission of Prior Authorizations. Prior to the end date of September 30, 2015 utilize the ICD-9 DSM IV format. Keep in mind after the October 1st date when you submit a prior authorization you will be required to utilize the ICD-10 and crosswalk (Please review the attached Web Announcement) [HPES Web-Announcement 967](#)

Q. We request whole units on our PAR's but if HP modifies the number of units reduce but the number of days stay the same so the units do not divide out correctly (ex: requested 84 days with 6 units per day, total 504 units. Modified/approved 144 units divided by 84 days = 1.71 units. We cannot perform nor bill for a partial units, what do we do with these?

A. Tracy Wagner encouraged Providers to call HPES to discuss the modification/approval of units so they can be addressed individually by the specific prior authorizations that has been modified.

Q. In regards to Case Management, will there be a class with specific direction on how the service should be rendered as; many providers are still not rendering the services correctly.

A. If individual providers are billing for the case management services they should be familiar with MSM Chapter 2500 for covered and non-covered services. Please refer to the link above for review. If you have further questions please send to the Behavioral Health email (see link below).

Alexis in closing provided the information for providers to email questions and comments any time prior to the webinar to BehavioralHealth@dhcfp.nv.gov.